Telemedicine

- Codes describe real-time, interactive encounters between physician or other QHP and patient.
- Based on level of MDM or total time for E/M performed on date of encounter.
- Not used for routine telecommunications related to a previous encounter (eg, to communicate lab results).
- May be used for follow-up of previous encounter when follow-up is required.
- Medicare allows audio only when the practitioner is audio-video capable, but the patient declines or is unable to use video. This should be clearly documented in the medical record.
- Time being used for any E/M service should not be counted towards any separately billable service. (e.g. chronic care management or principal care management that accrues over a 30-day period)

Audio-Video Calls

New Patient Code	Description
98000	**Synchronous audio-video visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, <u>15 minutes must be met or exceeded.</u>
98001	**Synchronous audio-video visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, <u>30 minutes must be met or exceeded.</u>
98002	**Synchronous audio-video visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and moderate medical decision making. When using total time on the date of the encounter for code selection, <u>45 minutes must be met or exceeded</u>.
98003	**Synchronous audio-video visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and high medical decision making. When using total time on the date of the encounter for code selection, <u>60 minutes must be met or exceeded</u>.

For service that exceeds 74 minutes add code 99417

Established Pt Code	Descriptionj
98004	**Synchronous audio-video visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, <u>10 minutes must be met or exceeded</u>.

Established Pt Code	Descriptionj
98005	**Synchronous audio-video visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, <u>20 minutes must be met or exceeded</u>.
98006	**Synchronous audio-video visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate medical decision making. When using total time on the date of the encounter for code selection, <u>30 minutes must be met or exceeded</u>.
98007	**Synchronous audio-video visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and high medical decision making. When using total time on the date of the encounter for code selection, <u>40 minutes must be met or exceeded</u>.

For encounters 55+ minutes add code 99417

Audio Only Calls

New Patient Code	Description
98008	**Synchronous audio-only visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, <u>15 minutes must be met or exceeded.</u>
98009	**Synchronous audio-only visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, <u>30 minutes must be met or exceeded.</u>
98010	**Synchronous audio-only visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and moderate medical decision making. When using total time on the date of the encounter for code selection, <u>45 minutes must be met or exceeded</u>.
98011	**Synchronous audio-only visit** for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and high medical decision making. When using total time on the date of the encounter for code selection, <u>60 minutes must be met or exceeded</u>.

For service that exceeds 74 minutes add code 99417

Established Pt Code	Descriptionj
980012	**Synchronous audio-only visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, <u>10 minutes must be met or exceeded</u>.
98013	**Synchronous audio-only visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, <u>20 minutes must be met or exceeded</u>.
98014	**Synchronous audio-only visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate medical decision making. When using total time on the date of the encounter for code selection, <u>30 minutes must be met or exceeded</u>.
98015	**Synchronous audio-only visit** for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and high medical decision making. When using total time on the date of the encounter for code selection, <u>40 minutes must be met or exceeded</u>.

For encounters 55+ minutes add code 99417

[coding](#)